NAMICon 2020
A Virtual Event • July 13-14
Together Toward Tomorrow
Trick or Treat!

NAMICOn
A Virtual Event •
Together Toward Tomorrow
Nobunny knows better than...
“You got peanut butter on my chocolate!”
It’s Been
A BAD DAY
- CRISES METRICS
- NO WRONG DOOR
- QUALITY INITIATIVES
- PEER SUPPORT
- LIVING ROOM MODEL
- NO FORCE FIRST

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How NOT to attain fusion

I'm not disagreeing with you...

...I'm just trying to point out that you're wrong.
Early 2000’s
Living room model
Recovery Journey
Early 2000’s
Living room model
Recovery Journey

No Wrong Door
Avatar
Milieu Specialists

NO WRONG DOOR

RECOVERY CARE
THE RI WAY™

SAFETY

PEER POWERED

ENGAGED

PERFORMANCE

POWERED BY

FUSION

IMMEDIATE & DIRECT ACCESS

LIVING ROOM

POLICE DROP-OFF

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RETREAT
Next Steps

- Peer Role
- Language
- Measure and Manage
**High Risk Intervention (Psychiatric or Medical Needs)**

- **Level of observation**
  - Avatar alert/BedBoard
  - Treat and Assess
  - Return to PTAP3 or higher level

- **Immediate**
  - Collaborate with guest to support high risk

**4Pillars collab**
- Peer Lead
- RN assessment
- Prescriber database
- Clinic. Assessment
- Risk assessment
- UDS
- Pregnancy
- ASAM
- LOCUS
- Disposition
- Financial info
- Diagnosis

**Presentation**
- Med Reconciliation
- Collateral info
- Provider orders
- New collateral?
- Plan coordination

**Provider Eval**
- Med decisions
- Plan of Tx
- IVC concerns
- Risk Plan
- Order changes

**Plan**
- Connected to Supports
- Leaving with Hope
  - Crisis plan and f/u, naloxone

**Peer Welcome**
- First touch Peer

**Triage**
- Peer
- RN triage
- CSSRS
- Vital Signs

**Assessment**
- Peer engage
- Greeting
- Paperwork
- Inventory
- Orientation

**Presentation**
- <10 min
- <15 min
- 1-2 hours
- <4 hours

**Plan**
- Higher Level of Care
  - Subacute, Inpatient, ED for medical needs

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**Avatar alert/BedBoard**
- Treat and Assess
- Return to PTAP3 or higher level

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**NAMI**
- 40 Years of NAMI
- A Virtual Event • July 13-14
- Together Toward Tomorrow
Peer Role

- Peer first peer last
- Peer Leadership
- Integration with new tools
Language

- Top 10 questions from guests
- “Do with “ clinical guides
- Concurrent Documentation

ONE DOES NOT SIMPLY LEARN A NEW LANGUAGE WITHOUT LEARNING ALL THE BAD WORDS FIRST
Recovery Vitals

- My level of hope in recovery (1-4)
- My well-being level today (1-4)
- I am feeling cared for (1-4)
Engagement Scale

- Anonymous, not part of medical record
- Done by Team Lead
- Questions
  - I am a partner in my care (1-4)
  - I am supported here to connect to my community (1-4)
  - I am feel cared for by the staff (1-4)
Urgent/Emergency Need
The Retreat features an open floor plan, meaningful inclusion of lived experience staffing and makes a substantial impact on the community through direct access to care.

Core Services
1. 24/7 Urgent Care Triage & Support
2. 23 Hour Crisis Observation
3. Sub-acute Crisis Beds (2 to 4 days)

Additional Services
1. Crisis Call Center Hub
2. Mobile Crisis Response Teams
3. Respite/Residential
4. Detoxification
5. Acute Inpatient (E&T)

Non Emergent
The Recovery Hub equips people with Illness Management & Recovery Skills, provides transition and navigation, peer supports and addresses Opioid and other substance use (like a university).

Core Services
1. Peer and Family Support & Training
2. Clinical Assessment & Services
3. Substance Use & MAT Services

Additional Services
1. Transition/Navigator Services
2. Perm. Supportive & Transition Housing
3. Employment Support
4. Routine Primary Care
Everyone Discharges with Naloxone*
THE RI WAY™

SAFETY

PEER POWERED

ENGAGED

PERFORMANCE

LIVING ROOM

IMMEDIATE & DIRECT ACCESS

40 Years

Powered by FUSION
Anybody
Anywhere
Anytime

The results of the Fusion model of care have been 20,000 consecutive law enforcement admissions...with zero rejections.
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The Obstacles We Face